



# As support for Windows 10 nears end of life, how will it affect your ATM network?

Microsoft will end support for Windows 10 next year. Do you know if any of your ATMs will be affected? Have you planned your checks? Do you wait to see what happens or start planning? Do you even know how to budget for it?

This news presents an urgent need for businesses to review their ATM network to understand how this could affect them. Will ATMs go offline, suddenly get attacked, or your customers start demanding action?

The trouble is – the answer isn't a simple yes or no. What is agreed is the need for ATM owners to understand what this means to them. To quickly identify the make up of their specific ATM network and to highlight any that may need attention. Many companies may not be factoring what impact to budgets this could cause, or the timescales involved to update or replace them should that be required.

There is still time to understand, identify and plan. Leaving the decision to the last minute may cause a logistical race of resource and demand.

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# Recommended steps

Cennox supports customers to review their ATM network, understand potential impacts, identify which devices are vulnerable and develop change plans to mitigate risk where necessary.

## Education Phase:

We help customers to understand what change means, what options are available and what specific actions are required and when.

## Evaluation Phase:

We undertake an evaluation phase to review hardware configurations and software compatibilities across their entire network.

## Strategic Planning:

We build strategic roadmaps with customers for all devices across their networks, enabling them to plan what they need to be aware of, when they need to action their plans, and how they execute those changes.

## Upgrade, replace or remain:

We work with customers to help them with individual device upgrades or the replacement of devices unable to support a major software upgrade. These actions are initiated in-line with their Strategic Plan with key SLAs to monitor progress.

**If you need help to understand what the Windows 10 retirement means for you, please speak to our teams. We can advise you every step of the process.**

## Key licence end-of-life dates

Windows 11 | 2024 LTSB | [Oct 2034](#)

Windows 10 | 2021 LTSB | [Jan 2032](#)

Windows 10 | 2019 LTSB | [Jan 2029](#)

Windows 10 | 2016 LTSB | [Oct 2026](#)

LTSB = Long Term Service Branch

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