



# EV charging service and maintenance

— RESPONSIVE SERVICE FOR YOUR EV EQUIPMENT



Ensuring your EV charging stations remain operational, clean and available to your customers is imperative to their success. With a nationwide footprint, Cennox provides comprehensive and centrally managed field services tailored to meet your needs. Our technicians' advanced training and high level of expertise allow us to bring your EV chargers back up to service in a single visit minimizing the inconvenience for your customers.

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## Key features

### ONGOING DEVICE MAINTENANCE

- + Level 2 and DC fast chargers
- + After-market care - 1st and 2nd line maintenance
- + Site and device cleaning, graffiti removal and facility maintenance
- + Monday to Friday, 8am-5pm service
- + Emergency service available nights, weekends and holidays

### REPORTING

- + Quality review for each work order
- + Before and after photos of completed work orders
- + Standardized reporting
- + Optional customized reporting packages available
- + Dashboard reporting options

### NATIONWIDE COVERAGE

- + 700+ Field Technicians across the continental United States
- + Access to 1,000+ subcontractors within our full nationwide footprint

### REPAIR AND PARTS REPLACEMENT

- + Nationwide storage facilities for replacement parts
- + Site pictures and inventory updated quarterly

### US BASED HELP DESK SUPPORT

- + Local help desk support 24/7



## Why choose Cennox?

Our nationwide approach to service delivery, EV charger installation, site preventative maintenance, and wide-ranging security solutions makes us a leading go-to supplier and EV charging partner.

Contact our team today  
for more information:

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