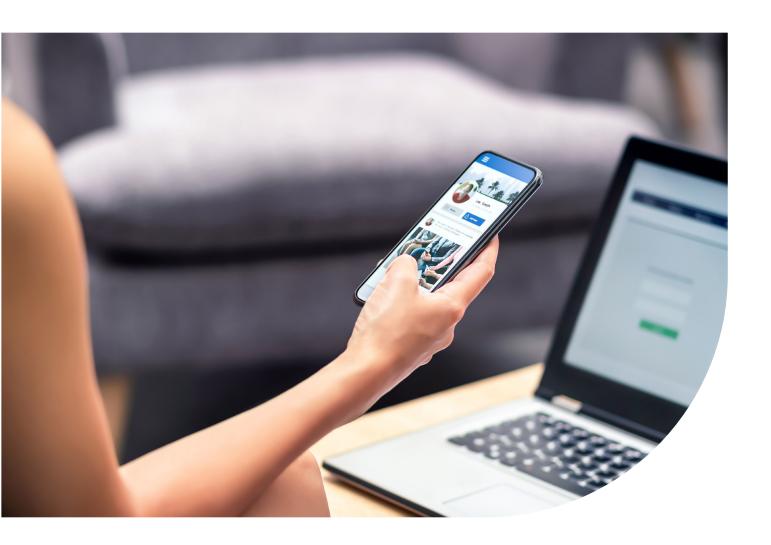


# Phone Tracker™

GPS TRACKING TO CAPTURE CRIMINALS AND RECOVER STOLEN ASSETS.



The Phone Tracker™ is a GPS-based tracking device that protects phones during a crime by helping law enforcement track and apprehend criminals, recover stolen phones and deter future crime.

+ **Important**: If you need to move the Phone Tracker™ outside of the store, it is critical to call Cennox in advance and have the device disarmed to avoid accidental law enforcement notification.



These instructions apply to Phone Tracker<sup>™</sup> Models 12 and up.

# Normal operating procedures

At no time should the 2 tamper-proof seals located on the back of the box be removed from the Phone Tracker $^{\text{TM}}$ . There will be a charge incurred if the Tracker needs to be returned to Cennox for repackaging.

- + Always keep Phone Tracker™ where you have similar smartphone inventory in your store.
- + Phone Tracker™ is fully automatic and activates after sensing continuous motion. Once activated, it automatically and silently alerts Cennox and your security team.
- + Keep the included yellow transport plate in a different location from where Phone Tracker™ is installed and somewhere store staff can easily locate it.
- + If you need to move Phone Tracker<sup>TM</sup> for a non-crime reason, for example to charge the battery, place it on the yellow side of the transport plate immediately after lifting it. The plate includes a magnet to keep Phone Tracker<sup>TM</sup> from activating when moved. This will preserve the battery and prevent accidental activations.
- + If you accidentally move Phone Tracker<sup>TM</sup> without the yellow transport plate, simply place it back on the shelf. Phone Tracker<sup>TM</sup> will reset automatically.

### Phone Tracker™ Do's and Don'ts

#### Do's

- + Do include Phone Tracker™ with other store inventory taken during a crime.
- + Do use the yellow transport plate if you need to move Phone Tracker<sup>TM</sup> for any reason not related to a crime in progress.
- + Do keep the yellow transport plate in a different location from where Phone Tracker™ is installed.
- + Do charge Phone Tracker™ quarterly using the inductive charging pad.

## Don'ts

- + Don't discuss your store's security practices with anyone outside of work.
- + Don't remove the 2 tamper-proof seals located on the back of the Phone Tracker<sup>TM</sup>.



# Charging instructions

At no time should the 2 tamper-proof seals located on the back of the box be removed from the Phone Tracker $^{TM}$ . There will be a charge incurred if the Tracker needs to be returned to Cennox for repackaging.

The Tracker must be charged at least every 3 months, after being taken during a robbery, or when directed by your Security Team. An inductive charging pad, USB cable and power supply is available with the Tracker for charging.

#### STEP ONE: CALL CENNOX

+ Call the CENNOX Support Center at +32 2 702 18 20 and ask for the Tracker to be placed into Install Mode to prevent accidental activation.

#### STEP TWO: CHARGING SEQUENCE

- + Place the Tracker on the yellow transport plate and take to an area for charging.
- + Assemble the pad, cable and power supply together and plug into a wall outlet. A light on the pad indicates power is being supplied to the pad.
- + Remove the Tracker from yellow transport plate and align the top phone label on the back of the Tracker with the center of the inductive charging pad.
- + Slowly slide the Tracker on the pad until it chirps to indicate that it is correctly aligned on the pad. It should emit 3 chirps.
- + If you did not receive the three chirps or if the Tracker continues to chirp, gently slide the Tracker around on the charging pad to realign until you receive the chirps.
- + Charge Tracker for at least 2 hours.
- + After charging, place Tracker back on the yellow transport plate and return to where it was installed. Also, return the yellow transport plate to its storage location.
- + The unit will not track in case of incident. It is imperative to contact the Cennox Support Center before the end of the business day to take your location out from Install Mode.



Tracker on yellow transport plate



Align top phone label (back of Tracker) with center of charger. An LED light indicates power is being supplied to the pad



Phone Tracker™ on Inductive Charger



# Charging tips

- + **Please** do **not** leave the Tracker on the charger overnight because it will not be with other inventory and ready to track criminals if a crime occurs.
- + Charge Tracker for at least 2 hours. Your Security Team will receive a charge-complete alert when it is fully charged.

### Vessel Number

Phone Tracker™ has an assigned Vessel Number. The Vessel Number is displayed on the back of the Tracker, circled as below. This provides a unique identifier from the real smart phone inventory while remaining covert and resembling inventory phones. Note, xxxxx in the vessel number represents a random set of numbers .



Phone Tracker™ 13 (Vessel number location)

Possible vessel numbers for Phone Tracker™ 13:

- + 813-xxxx-A
- + VC83P-xxxxx-A



Phone Tracker™ 14 (Vessel number location)

Possible vessel numbers for Phone Tracker<sup>TM</sup> 14:

- + S14xxxxxWL
- + P14xxxxxDF
- + C14xxxxxY2

Any questions? Please call Cennox at +32 2 702 18 20.

Contact your security department for more information.