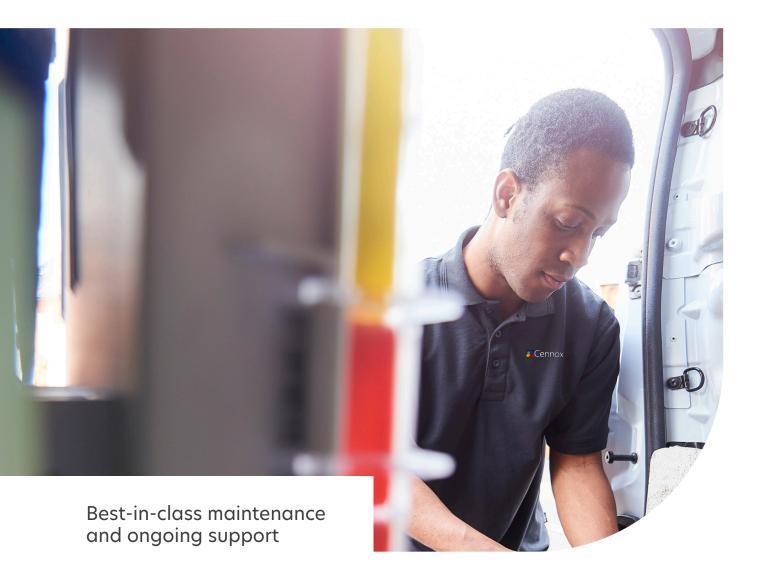


# Responsive service for your equipment

## MAINTENANCE SOLUTIONS



Cennox is a national multi-vendor technology service provider. We understand that for many of your customers, brand loyalty begins at the self-service terminal and our goal is to provide best-in-class service and cost-effective solutions for your ATM/ITM/ BTMs, Cash Recyclers, SmartSafes, Kiosks and all attendance-related technology.

### FIRST LINE MAINTENANCE (FLM)

General services that do not require a tool or a part to address.

#### SECOND LINE MAINTENANCE (SLM)

Services necessary to provide remedial hardware repair.

#### PER TRIP MAINTENANCE PACKAGES

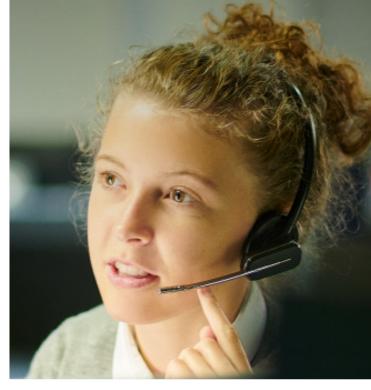
Providing service on an as-needed basis.

#### **REMOTE MANAGEMENT**

Providing comprehensive remote diagnostic service of your equipment.

# CustomerSource

24/7 access to real time and historical data on service call status, contract documents and financial details.



- Multi-vendor ATM/ITM/BTM
- + Multi-vendor cash recyclers
- + Electronic security equipment
- + Smart safes/traditional safes
- + Door and access systems
- + Conventional equipment
- + Small equipment
- + Kiosks/self-service terminals
- + Pneumatic/drive-up systems
- + EV Charging

With **400,000+** devices supported nationwide and **60,000+** work orders completed each month, our maintenance services provide best-in-class ongoing support to over **15,000 customers** in every US continental state.