

EV CHARGING SERVICE & MAINTENANCE

Responsive service for your EV equipment

Ensuring your EV charging stations remain operational, clean and available to your customers is imperative to their success.

With a nationwide footprint, Cennox provides comprehensive and centrally managed field services tailored to meet your needs.

Our technicians' advanced training and high level of expertise allow us to bring your EV chargers back up to service in a single visit minimizing the inconvenience for your customers.



Ongoing Device Maintenance

- Level 2 and DC Fast Chargers
- Aftermarket care - 1st and 2nd line maintenance
- Site and device cleaning, graffiti removal and facility maintenance
- Monday to Friday, 8am-5pm service
- Emergency service available nights, weekends and holidays



Device Repair & Parts Replacement

- Nationwide storage facilities for replacement parts
- Site pictures and inventory updated quarterly



Reporting

- Quality review process for each work order
- Before and after photos of completed work orders
- Standardized reporting
- Optional customized reporting packages available
- Dashboard reporting options



Nationwide Coverage

- 700+ Field Technicians across the continental United States
- Access to 1,000+ subcontractors within our full nationwide footprint



US Based Help Desk Support

- Local help desk support seven days a week



Why choose Cennox?

Our nationwide approach to service delivery, EV charger installation, site preventative maintenance, and wide-ranging security solutions makes us a leading go-to supplier and EV charging partner.



Let Cennox be the partner you count on to build a custom EV service solution specifically tailored to meet your needs.

Contact our team today for more information:

Email: ev.sales@cennox.com

Phone: 1-888-749-6396