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 Cennox

| PRODUCT TRACKING

CENNOX RETAIL

Who are we?

Cennox has made a huge impact in retail, and continues to advance by providing innovative solutions. We are a market leading provider of Payment Solutions, Store Improvements, Security and Store Diversification.

You may not recognise the name Cennox, but you will definitely have come into contact with our solutions and products ...

Cennox is 'RETAIL'S BEST KEPT SECRET'!

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Why Cennox?

Cennox prides itself on building successful partnerships and relationships which directly impact positively on our clients, and ultimately their customers.

We work across many disciplines with the ultimate goal of improving customer experience. Our many areas of expertise allow us to offer our customers a full-circle approach which is helping to respond to future trends.

To thrive, you have to offer something different. When retailers look towards the future for innovation and efficiencies, they turn to Cennox.

Solutions for all vendors - large or small

Whether you're a sole trader or working for a tier one retailer, we supply, install and maintain the products and services which will work for you.

We don't see our solutions as 'one-size-fits-all'. We offer a tailored approach to individual customers based on their needs, now and for the future.

Our capabilities

Payments



SELF-SERVICE CHECKOUT DEVICES



EPOS SYSTEMS



INTELLIGENT SAFE DEVICES



SECURE PAYMENTS



CASH AUTOMATION



MOBILE PAYMENTS

Store Improvement



STORE SIGNAGE



SHELF LABELS



STORE REFITS



BUILDING MAINTENANCE



REFRIGERATION SERVICES



LIGHTING AND ELECTRICAL

Security



PRODUCT TRACKING



CCTV AND ALARM SOLUTIONS



CASH SECURITY



ANTI-SKIMMING

Store Diversification



DIGITAL MARKETING



IN-STORE ATMS



KIOSKS



CIT AND VEHICLE FIT-OUT



STORE OPTIMISATION



COLLECTION/DELIVERY LOCKERS

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COVERT TRACKING SOLUTIONS



“ Our Tracking Devices have provided the police with the tools to make a rapid arrest and recovery of stolen goods. With pin point accuracy, we are able to reunite our customers with their stolen property.

- : Name
- : Occupation
- : Address

Information

Male
Age 45

Information

Male
Age 30

Information

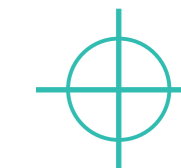
Female
Age 45

Information

Female
Age 45

| SECURITY TRACKING DEVICES

Keeping you safe



Cennox has helped to recover millions of pounds in stolen cash and assets, and been instrumental in the apprehension and convictions of thousands of criminals.

Our mix of innovative security solutions combat criminal activity either in-store, outside or back office. From product tracking solutions using the latest satellite pursuit technology, to intelligent safes, cash protection and destruction devices to product stands and CCTV solutions.

Cennox is committed to leading the way in retail security.

“ We have deployed 11,200+ Security Solutions in the last 12 months.

www.cennox.com

Product Tracking

Cennox works closely with retailers and law enforcement agencies in the covert tracking of stolen goods.

Our tracking solutions have successfully aided in the apprehension and conviction of criminals, and repatriated the stolen goods.

Using satellite pursuit technology, our crime desk works in partnership with the police to track the movement of the stolen goods the moment they are taken and guide them in real-time to their location. With pinpoint accuracy, our solutions have supported in the capture of international criminal gangs and removed many violent individuals from the street.

Together, we are safer!



CUSTOMER RESPONSES

CASE STUDIES

Asset Tracker - Consumer Electronics deployment - London

A National Telecommunications Network provider had a string of attacks on their stores across London by a gang smashing their way in-store. Additional physical protection and security guarding were not a deterrent to these individuals. They were responsible for over £1 million in losses.

Cennox deployed our tracking solutions across the store network within the challenged geographic. Within two weeks of deployment, the gang chose a location where Cennox had deployed the class leading devices. In cooperation with law enforcement, their last attack was to be that evening.

The stock was recovered and individuals apprehended. The gang were convicted and twelve members were sentenced to serve over 116 years in prison (combined). The customer and police were delighted with the success.

Cennox tracking mitigation stopped this string of attacks by taking the criminals off the streets, protecting businesses and the communities they worked in.

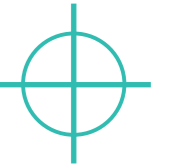
Tobacco Tracker - West Midlands

A leading supermarket chain turned to Cennox for help with the use of Tobacco Trackers. Being targeted in the West Midlands, they were constantly under attack across their store network.

Tobacco Trackers were deployed and the criminals were caught. The Cennox Trackers helped the police and the customer arrest and recover the property. A gang who were stealing and selling their stolen goods on the black market were arrested and convicted.

The customer was delighted with the immediate impact and success of the deployment.

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“ We have recovered circa **£3.2m in assets/money** since 2018. ”


Cash Tracker - Greater Manchester

The Cennox Cash Tracker assisted a travel bureau exchange store. A lone armed robber had attacked over twelve locations, taking thousands of pounds in currency at each attack.

Working with the customer and law enforcement, Cennox Cash Tracker devices were deployed across stores in the area. In next to no time, the individual struck again, this time the Cash Tracker was waiting for him.

Within 35 minutes from committing the crime, Law enforcement arrived at his home. Full recovery of the cash from this robbery and others were present. Another recovery and conviction for Cennox tracking mitigation.



 **Cennox**
GROUP HEADQUARTERS

| WE ARE CENNOX

| SOLUTIONS DELIVERY SPECIALISTS From ideas to implementation

Cennox is unique in the eyes of our clients. Multi-vendor, cross sector and innovative in the solutions we provide. Our in-house capabilities and passion to truly deliver an end-to-end service, is enabling us to help our clients drive change through their business.

From nationwide installation services and technical hardware procurement, to implementing security solutions, signage projects and facility transformation, Cennox improves our client's project cost efficiencies, provides choice and delivers products and ongoing services to enhance the operations of their business.

Represented worldwide with offices in the UK, USA and mainland Europe, we are trusted by customers across the banking, retail, hotel, restaurant, airport and government sectors.

For more information about any of our products or services, please call us on:
+44 (0) 1276 607 200 or email: uk.sales@cennox.com



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OUR MISSION:
To develop the solutions today that will support our customers tomorrow. To lead the industry with our spirit of innovation, invention and inspiration.



OUR PEOPLE

Bringing you the best in the field

Our people achieve the high standards we set ourselves and deliver the quality of service our customers rely on. Passionate, professional and ambitious - our success is built on the tenacious spirit of the people who work at Cennox.

We take nothing for granted. We know you have choice. That is why we strive to build meaningful relationships with each of our customers.

Our Commercial team works closely with each client so we truly understand the businesses we support, creating strong trusted relationships built from proven expertise across many sectors. The collaborative approach has supported substantial successful growth for our clients.

Partnering with Cennox, our customers have immediate access to an experienced, diverse, and talented team of individuals. Our high-level business and technical executives, business solutions teams, field technicians and corporate support staff are always ready to help meet your needs.

Our operational and engineering colleagues are supporting businesses up and down the UK with a range of expertise and qualifications which give great reassurance to our clients.

Cennox is the best partner for any retailer as we ensure you have the right expertise to keep you trading!

For more information about any of our products or services, please call us on: +44 (0) 1276 607 200 or email: uk.sales@cennox.com

www.cennox.com



“ I am proud of the positive impact our teams are providing our retail customers. From innovative technologies to store transformation projects.

Richard Grimmer
Managing Director,
Cennox UK and Ireland

Cennox approaches client relationships from a consultative perspective, developing partnerships with long term, mutually beneficial outcomes.

For every customer, we have a thorough work process in place to design individual services and bespoke solutions for unique needs and goals.



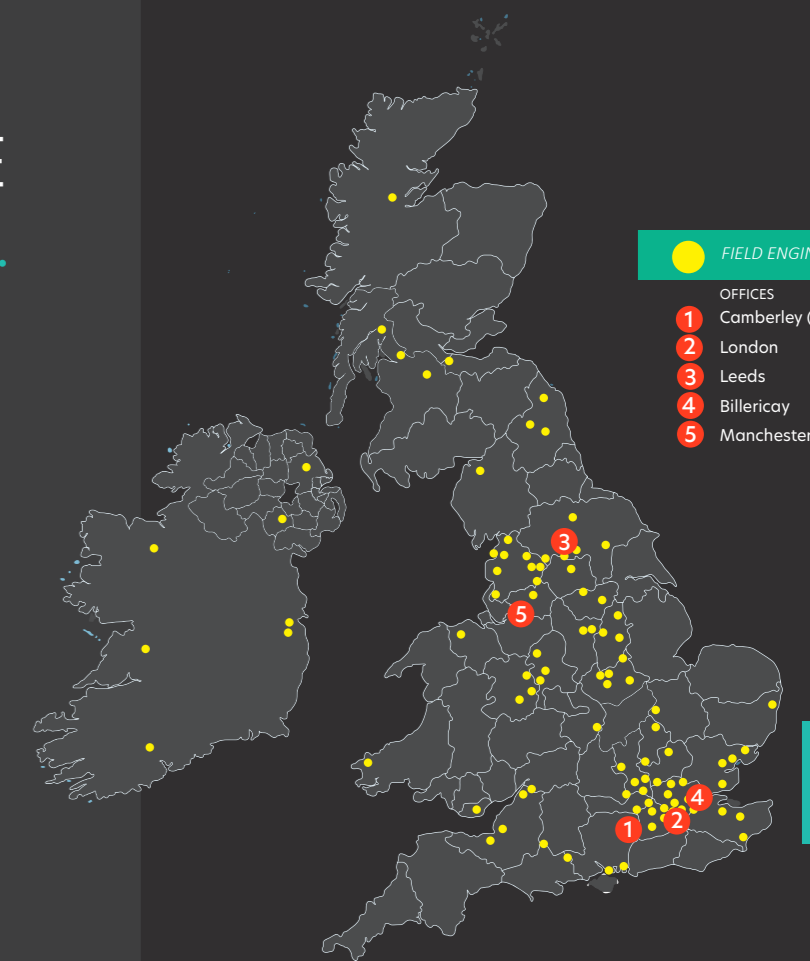
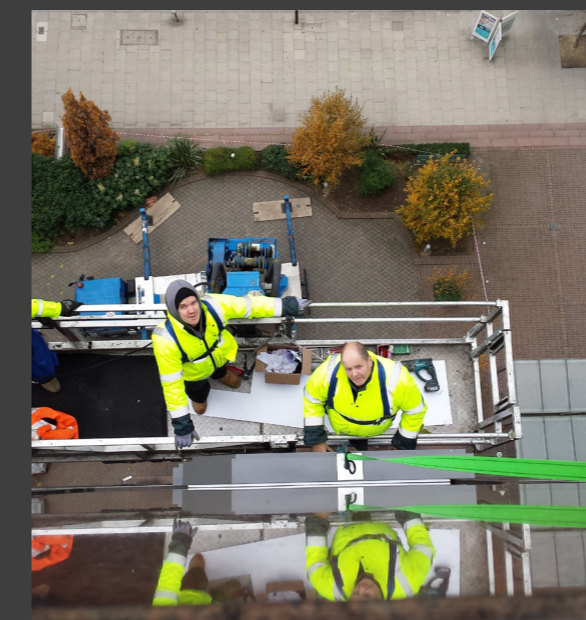
| GLOBAL COVERAGE

| SUPPORTING CLIENTS WORLDWIDE Skilled, resourced and ready to go.

Our network of trained engineers provide service delivery across the breadth of the United Kingdom and Ireland. Supported by our locally-based Service Desk, our engineers are deployed to site through a technology-based tracking and monitoring platform to ensure the most time efficient allocation of roles.

Managing large project roll-outs or single site projects, our in-house teams excel at delivering the complete end-to-end service for our customers.

For more information about any of our products or services, please call us on: **+44 (0) 1276 607 200** or email: uk.sales@cennox.com



Overseas Offices

Cennox is a UK born business but globally focused. With five locations across the UK, we also have offices in Brussels, Stockholm, Russia, California, Atlanta, Montana and Florida.

Life is so much simpler with Cennox

UK HEADQUARTERS

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